

Victorian Christmas Market Accessibility Statement [2023]

Pre-arrival and Parking

For information on travel and transport please see:

www.thetrainline.com

www.nationalrail.co.uk

<https://www.stratford.gov.uk/parking-roads-transport/car-parks.cfm>

<https://www.warwickshire.gov.uk/stratfordparkandride>

Stratford Park & Ride and Stratford-upon-Avon Parkway train station operate a combined Pay and Display car park. All users will be required to purchase a car park Pay & Display ticket or have a valid season ticket displayed in their vehicle. There is no charge for Blue Badge holders when displaying a current blue badge.

The Stratford-upon-Avon Railway Station is approximately a 10 minutes' walk from the Festival site, an easy walk with dropped kerbs and tactile paving at all major road junctions.

The Park and Ride will operate as normal on Thursday to Saturday, until 8pm, with an additional service being provided on Sunday until 5pm.

Public Transport

Buses are accessible with a wheelchair or buggy space. Due to the road closures town centre buses for Wood Street and Bridge Street are diverted to both sides of Guild Street close to Kwik Fit known as the "MOP STOPS". And there is a drop off and pick up point on Rother Street [opposite The Play House].

Blue Badge Parking Spaces On-Street: unaffected

Chapel Lane, Church Street, Henley Street, Rother Street [by the Fountain], Sheep Street [Delivery yard], Sheep Street, Southern Lane, [alongside of The Other Place]

Blue Badge Parking in Car Parks is free and without a time limit in all Stratford District Council car parks in an allocated or general parking bay when displaying a current blue badge.

Other car parks will charge.

Blue badge bays available:

Arden Street, Bridgeway Multi-storey, Church Street, [Monday to Friday after 4pm and all day on Saturday and Sunday], Guild Street [rear of the library], Leisure Centre, Recreation Ground, Windsor Street.

Taxi Ranks suspended in Bridge Street, Union Street and Wood Street.

Temporary Taxi Rank in Rother Street [layby near the Play House, Knight Court [opposite Town Trust car park], Sheep Street.

Entry to Victorian Christmas Market is free

Hostile Vehicle Mitigation systems will be in use at each of the entrances to the Victorian Christmas Market site and always manned when the event is open. Once the event has finished each day a section of the system will be open to allow for any emergency vehicles to enter the site.

Dropped kerbs will be left clear to enable easy access to the Market and portable dropped kerbs will be placed in appropriate places to assist everyone.

Stalls

The type of stalls being used for the event will be a mix of 'Pop-up' style and traditional heavy steel frames with PVC roofs with wooden counters at table height. Stall holders will be happy to serve you if you need assistance.

Public Toilets

Most public toilets are suitable for everyone. Those for users with a disability are operated with a Radar key and are located at:

- Avonbank, Old Town

- Bell Court, [near Ely Street]
- Bridgeway multi-storey car park
- Ely Street [male urinal only]
- Waterside
- Windsor Street Car Park

ShopMobility in partnership with Active Mobility has mobility scooters and wheelchairs available for hire. Level 2 Bridgeway multi-storey car park, Stratford upon Avon, CV37 6YY. Telephone 01789-414534

- Friday and Saturday: 9am – 4.30pm
- Sunday: 10.30am – 4.30pm

Changing Places toilet: Stratford Leisure Centre, Bridgeway, Stratford upon Avon CV37 6YY. Phone: 01789-268826.

Visitor Information Centre: Bridgefoot, Stratford upon Avon, CV37 6GW.

Open 7 days a week, 01789 264293

Local access information can be found in the 'My' Accessible Stratford upon Avon Guide from www.accessiblestratforduponavon.co.uk and paper copies can be found at ShopMobility and the Visitor Information Centre.

This Accessibility Statement has been reviewed by Elizabeth Dixon of Accessible Stratford and details were correct at the time of going to press.